Department of Corrections

www.doc.dc.gov

| Description | FY 2003 Approved | FY 2004 Proposed | % Change |
|------------------|------------------|------------------|----------|
| Operating Budget | \$99,079,379 | \$100,457,759 | 1.4 |

The Mission of the Department of Corrections (DOC) is to ensure public safety for citizens of the District of Columbia by providing a safe and secure environment for the confinement of pretrial detainees and sentenced inmates.

The agency plans to fulfill its mission by achieving the following strategic result goals:

- Reduce the length of stay for sentenced felons and parole violators under DOC custody by 30 percent and increase system-wide physical bed capacity by 5 percent without having to build or expand facilities by September 30, 2005.
- Increase federal reimbursement amounts for holding federal code inmates by 5 percent

| Did you know | |
|--|---------------------------|
| The DOC successfully transitioned from a state/federal prison system to a local/municipal jail system on time. | 5 years |
| With the transition to a local/municipal jail system, the DOC will save the District's taxpayers. | \$100 million annually |
| In the past five-years, the DOC has Vacated 3 lo court-orders. | ng-standing |

The DOC has multiple capital infrastructure projects at the Central Detention Facility valued at more than \$26 million.

The Central Detention Facility's rated housing capacity for

inmates is 2,498

- based on FY 03 reimbursement amounts by September 30, 2005.
- Establish policies, procedures, and business processes that comply with all ACA standards to ensure efficient and effective management controls by September 30, 2005.
- Decrease overtime by 60 percent and reduce absenteeism by 40 percent to ensure that facilities and programs are operated in a cost effective manner, based on FY 02 baseline data by September 30, 2005.
- Implement an employee performance incentive awards program as well as an employee recruitment incentive program by December 30, 2004. By September 30, 2005, 60 percent of all employees will meet updated job requirements that determine employee performance standards.
- Provide training on administrative, technical, and agency cultural issues so they can ensure a safe, secure, and humane environment for the general public, staff, and inmates for 80 percent of DOC staff by October 30, 2005.
- Implement a major maintenance and repair program so that the agency can extend the life of its facilities, operate more efficiently,

Where the Money Comes From

Table FL0-1 shows the sources of funding for the Department of Corrections.

Table FL0-1

FY 2004 Proposed Operating Budget, by Revenue Type

(dollars in thousands)

| (donard in thousands) | Actual FY 2001 | Actual FY 2002 | Approved FY 2003 | Proposed FY 2004 | Change From FY 2003 | Percent Change |
|--------------------------------|-------------------|-------------------|---------------------|---------------------|---------------------------|-------------------|
| Local Fund | 80,325 | 97,679 | 97,553 | 100,281 | 2,727 | 2.8 |
| Special Purpose Revenue Fund | 131,433 | -64 | 950 | 0 | -950 | -100.0 |
| Total for General Fund | 211,758 | 97,615 | 98,503 | 100,281 | 1,777 | 1.8 |
| Federal Payments | 0 | 23,880 | 0 | 0 | 0 | 0.0 |
| Federal Grant | 737 | 3,191 | 0 | 0 | 0 | 0.0 |
| Total for Federal Resources | 737 | 27,071 | 0 | 0 | 0 | 0.0 |
| Intra-District Fund | 957 | 925 | 576 | 177 | -399 | -69.3 |
| Total for Intra-District Funds | 957 | 925 | 576 | 177 | -399 | -69.3 |
| Gross Funds | 213,452 | 125,611 | 99,079 | 100,458 | 1,378 | 1.4 |

- and ultimately provide a safe, secure, and humane environment for the general public, staff, and inmates by the end of 2005.
- Become ACA accredited by December 31, 2008.

Gross Funds

The proposed budget is \$100,457,759, representing a change of 1.4 percent from the FY 2003 approved budget of \$99,079,379. There are 836 total FTEs for the agency, a decrease of 9 FTEs, or 1.1 percent, from FY 2003 approve budget.

General Fund

Local Funds. The proposed budget is \$100,280,759, representing an increase of \$2,727,368 from the FY 2003 approved budget of \$97,553,391. There are 836 FTEs funded by Local sources, representing a decrease of 5 FTEs from FY 2003.

Changes from the FY 2003 approved budget are:

An increase of \$3,000,000 in personal services for overtime pay to align with historical spending.

- Increased personal services costs by \$1,998,527 for step and grade increases and fringe benefits and to align with the agency's Schedule A. This increase is offset by a decrease of \$1,998,527 in nonpersonal services, including contractual services.
- A net reduction of \$268,369 in nonpersonal services for projected fixed costs, including energy, telephone, occupancy, janitorial, security, and postage.
- The FTE authorization level was decreased by 5 FTEs to reflect the removal of positions that were unfunded during the FY 2003 budget reduction process.
- A decrease of \$260,263 in nonpersonal services reflecting gap-closing measures for FY 2004.
- An increase of \$256,000 in personal services reflecting a mayoral enhancement to support overtime costs associated with providing security relating to capital construction projects.

Special Purpose Revenue Funds. The proposed budget is \$0, a decrease of \$950,000 from the FY 2003 approved budget. There are no

Table FL0-3

FY 2004 Proposed Operating Budget, by Comptroller Source Group

(in thousands)

| | Actual FY 2001 | Actual FY 2002 | Approved FY 2003 | Proposed FY 2004 | Change from FY 2003 | Percent Change |
|--|-------------------|-------------------|---------------------|---------------------|---------------------------|-------------------|
| 11 Regular Pay - Cont Full Time | 79,799 | 47,075 | 36,075 | 37,570 | 1,495 | 4.1 |
| 12 Regular Pay - Other | 310 | 205 | 152 | 0 | -152 | -100.0 |
| 13 Additional Gross Pay | 13,941 | 5,899 | 1,442 | 1,839 | 397 | 27.5 |
| 14 Fringe Benefits - Curr Personnel | 14,637 | 9,931 | 5,944 | 6,009 | 64 | 1.1 |
| 15 Overtime Pay | 0 | 3,715 | 0 | 3,256 | 3,256 | - |
| Subtotal Personal Services (PS) | 108,691 | 66,826 | 43,613 | 48,673 | 5,061 | 11.6 |
| | | | | | | |
| 20 Supplies and Materials | 3,309 | 2,288 | 2,700 | 1,650 | -1,050 | -38.9 |
| 30 Energy, Comm. and Bldg Rentals | 4,545 | 3,078 | 2,715 | 2,755 | 39 | 1.5 |
| 31 Telephone, Telegraph, Telegram, Etc | 1,603 | 1,162 | 1,400 | 1,364 | -36 | -2.6 |
| 32 Rentals - Land and Structures | 3,038 | 3,081 | 2,835 | 2,843 | 8 | 0.3 |
| 33 Janitorial Services | 50 | 112 | 156 | 151 | -5 | -3.2 |
| 34 Security Services | 3 | 236 | 245 | 155 | -90 | -36.7 |
| 40 Other Services and Charges | 1,585 | 1,698 | 1,246 | 1,216 | -30 | -2.4 |
| 41 Contractual Services - Other | 83,266 | 31,419 | 43,390 | 41,076 | -2,313 | -5.3 |
| 50 Subsidies and Transfers | 7,020 | 15,441 | 442 | 237 | -205 | -46.4 |
| 70 Equipment & Equipment Rental | 343 | 270 | 338 | 338 | 0 | 0.0 |
| Subtotal Nonpersonal Services (NPS) | 104,761 | 58,785 | 55,467 | 51,784 | -3,682 | -6.6 |
| Total Proposed Operating Budget | 213,452 | 125,611 | 99,079 | 100,458 | 1,378 | 1.4 |

FTEs funded by Special Purpose sources, representing no change from FY 2003.

Changes from the FY 2003 approved budget are:

A reduction of \$950,000 in nonpersonal services associated with the commissary program to reflect ORA certified revenues.

Intra-District Funds

Intra-District Funds. The proposed budget is \$177,000, representing a decrease of \$398,988 from the FY 2003 approved budget of \$575,988. There are no FTEs funded by Intra-District sources, representing a decrease of 4 FTEs from FY 2003.

Changes from the FY 2003 approved budget are:

 A decrease of \$193,988 in personal services and 4 FTEs to reflect the closure of Community Corrections Center 4. A decrease of \$205,000 in nonpersonal services to reflect the closure of Community Corrections Center 4.

Programs

The Department of Corrections operates the following programs:

Institutional Custody Operations

| | FY 2003* | FY 2004 | |
|--------|--------------|--------------|--|
| Budget | \$59,155,028 | \$57,577,335 | |
| FTEs | - | 647 | |

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The **Institutional Custody Operations** program supports the Citywide Strategic Priority area of Making Government Work. Its purpose

How the Money is Allocated

Tables FL0-2 and 3 show the FTEs by fund type. and the FY 2004 proposed budget for the agency at the Comptroller Source Group level (Object Class level).

Table FL0-2

FY 2004 Full-Time Equivalent Employment Levels

| • | • | Ī | I | Change | | | |
|--------------------------------|-------------------|-------------------|---------------------|---------------------|-----------------|-------------------|--|
| | Actual FY 2001 | Actual FY 2002 | Approved FY 2003 | Proposed FY 2004 | from FY 2003 | Percent Change | |
| General Fund | | | | | | | |
| Local Fund | 1,354 | 685 | 841 | 836 | -5 | -0.6 | |
| Total for General Fund | 1,354 | 685 | 841 | 836 | -5 | -0.6 | |
| Federal Resources | | | | | | | |
| Federal Payments | 0 | 59 | 0 | 0 | 0 | 0.0 | |
| Federal Grant | 1 | 0 | 0 | 0 | 0 | 0.0 | |
| Total for Federal Resources | 1 | 59 | 0 | 0 | 0 | 0.0 | |
| Intra-District Funds | | | | | | | |
| Intra-District Fund | 1 | 5 | 4 | 0 | -4 | -100.0 | |
| Total for Intra-District Funds | 1 | 5 | 4 | 0 | -4 | -100.0 | |
| Total Proposed FTEs | 1,356 | 749 | 845 | 836 | -9 | -1.1 | |

is to detain pretrial defendants and sentenced misdemeanants/inmates; ensure order and safety in accordance with constitutional requirements. This program has four activities:

- Receiving and Discharge identify, verify and certify inmates' confinement and release to ensure compliance with court orders, judgments and other commitment instruments so staff can provide custody to intended inmates.
- Security and Control provides custody and confinement services to Correctional Detention Facility and Correctional Treatment Facility staff and inmates so staff and inmates can work and live in a safe, secure and sanitary environment.
- Rules and Discipline provides a system of due process for rules of conduct and sanctions and disciplinary procedures.
- Case Management coordinates inmate population designation and management to include movement to federal, local and contract facilities.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures

Program 1: Institutional Custody Operations

Citywide Strategic Priority Area(s): Manager(s): Marvin L. Brown

Supervisor(s): Odie Washington, Director

Measure 1.1: Percent reduction in JACCS data input error rate

| | | scal Year | |
|--------|------|-----------|--|
| | 2004 | 2005 | |
| Target | 50 | 10 | |
| Actual | - | - | |

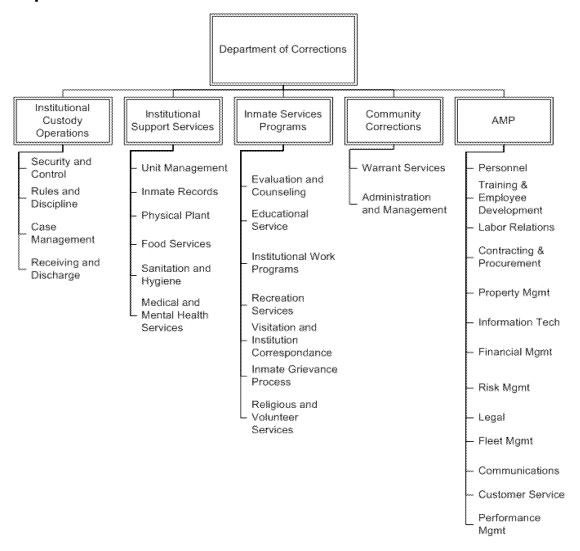
Measure 1.2: Percent reduction in inmate on staff assaults

| | 2004 | iscal Year 2005 | |
|--------|------|--------------------|--|
| Target | 5 | 5 | |
| Actual | - | - | |

Note: Previously listed as Measure 1.1 (FY 2000-2003).

Figure FL0-1

Department of Corrections



Measure 1.3: Percent reduction in inmate on inmate assaults

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 5 | 5 | |
| Actual | - | - | |
| | | | |

Note: Previously listed as Measure 1.2 (FY 2000-2003).

Measure 1.4: Percent reduction in overtime costs related to staff absenteeism (using FY 2002 baseline data)

| | 118 | cai itai | |
|--------|------|----------|--|
| | 2004 | 2005 | |
| Target | 50 | 10 | |
| Actual | - | - | |

Measure 1.5: Percent reduction in employee sick leave usage as compared to the agency's sick leave usage during FY 2002

| | Fis | | |
|--------|------|------|--|
| | 2004 | 2005 | |
| Target | 50 | 10 | |
| Actual | - | - | |

Measure 1.6: Percent of inmate grievances disposed of within 30 days

| - | Fis | cal Year | |
|--------|------|----------|--|
| | 2004 | 2005 | |
| Target | 70 | 75 | |
| Actual | - | - | |

Measure 1.7: Percent reconciliation of USM billing discrepancy list within 15 days of receipt

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 100 | 100 | |
| Actual | - | - | |

Measure 1.8: Percent validation and appropriate housing of cooperating witnesses as requested by the AUSA and courts

| | Fiscal Year | |
|--------|-------------|------|
| | 2004 | 2005 |
| Target | 100 | 100 |
| Actual | - | - |

Measure 1.9: Percent of available funded beds filled annually at different facilities

| • | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 95 | 95 | |
| Actual | - | - | |

Institutional Support Services

| | FY 2003* | FY 2004 | _ |
|--------|--------------|--------------|---|
| Budget | \$28,028,124 | \$29,459,079 | |
| FTEs | _ | 89 | |

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The **Institutional Support Services** program supports the Citywide Strategic Priority area of Making Government Work by providing direct support to Institutional Custody Operations. Its purpose is to provide daily life safety, environmental and facility support services required for staff and inmates to work and live in a safe, secure and hygienic environment. This program has six activities:

- Unit Management this activity coordinates common goals, responsibilities and allocated scarce resources in cell blocks to ensure more control over quality of staff-inmate contact in terms of population management.
- Inmate Records controls the legal documents authority for the admission and release of inmates to include application of jail credits, sentence computations and good time credits.

- Physical Plant ensures that the physical plant is kept in good repair so that it meets building and safety codes, plan, design and ensure construction management services and that sufficient, environmental safe and secure space and facilities are provided for inmate housing and programs.
- Food Services ensures that meals provided to inmates are nutritionally balanced, well planned and prepared and served in a manner that meets governmental health and safety codes.
- Sanitation and Hygiene ensures that the facility's sanitation and hygiene program complies with applicable regulations and standards of good practice to protect the health and safety of s and staff.
- Medical and Mental Health Services provides medical and mental healthcare services to Staff and Inmates at the DOC central detention facility and halfway houses, as necessary.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures

Program 2: Institutional Support Services

Citywide Strategic Priority Area(s): Manager(s): Marvin L. Brown

Supervisor(s): Odie Washington, Director

Measure 2.1: Percent of all inmates that are appropriately housed based on the classification level assigned

| | HS | | |
|--------|------|------|--|
| | 2004 | 2005 | |
| Target | 95 | 95 | |
| Actual | - | - | |

Measure 2.2: Percent of total releases processed beyond 48 hours of release notification (no more than 2 percent)

| • | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 2 | 2 | |
| Actual | - | - | |

Measure 2.3: Percent of total releases processed earlier than official release date (no more than 1 percent)

| | Fiscal Year | | - |
|--------|-------------|------|---|
| | 2004 | 2005 | |
| Target | 1 | 1 | |
| Actual | - | - | |

Measure 2.4: Percent of priority 1 1maintenance and repair requests completed within eight hours

| • | . Fis | scal Year | · · |
|--------|-------|-----------|-----|
| | 2004 | 2005 | |
| Target | 80 | 80 | |
| Actual | - | - | |

Measure 2.5: Percent increase in annual agency contractual savings due to reconciliation process results for FY 03

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 3 | 2 | |
| Actual | - | - | |

Measure 2.6: Percent of inmate meals served in cellblocks that meet required temperature standards at point of delivery (at least)

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 95 | 95 | |
| Actual | - | - | |

Measure 2.7: Percent of eligible inmate hygiene and sanitation supply requests issued within 5 days of request

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 80 | 80 | |
| Actual | - | - | |

Measure 2.8: Percent of inmates that receive comprehensive medical evaluations or health care screens within 36 hours of intake

Fiscal Year

| | 2004 | 2005 | |
|--------|------|------|--|
| Target | 95 | 95 | |
| Actual | - | - | |

Measure 2.9: Percent change in annual average per diem cost per prisoner per day at CDF, CTF and HWHs based on FY03 costs

| | Fis 2004 | cal Year 2005 | |
|--------|-------------|------------------|--|
| Target | - | - | |
| Actual | - | - | |

Inmate Services

| | FY 2003* | FY 2004 | _ |
|--------|-------------|-------------|---|
| Budget | \$1,210,617 | \$1,672,654 | _ |
| FTEs | - | 33 | |

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The **Inmate Services** program supports the Citywide Strategic area of Making Government Work. Its purpose is to provide the inmate population with the appropriate levels of custody, treatment, and programming to ensure compliance with national standards of care and custody. This program has seven activities:

- Evaluation and Counseling makes available the professional rehabilitative services necessary to meet the identified needs of inmates to ensure that their personal constitutional requirements are met.
- Education Services provides inmates the opportunity for access to educational programs, counseling and training when available to improve their personal educational attributes and curtail institutional idleness.
- Institutional Work Programs provides a variety of work assignments that are related to facility maintenance and operations that afford inmates an opportunity to learn job skills and develop good work habits and attitudes.
- Recreation Services provides a positive outlet for inmate energies that is important to their physical and mental well-being.
- Visitation and Institutional Correspondence

 enables inmates to remain in touch with family, friends and business associates as an effective tool for managing inmate behavior.
- Inmate Grievance Process provides inmates the opportunity to air and resolve grievances as a means of curtailing inmate disturbances and other disruptive behavior.
- Religious and Volunteer Services provides inmates the opportunities to practice the requirements of one's faith and to involve use of community resources as a means to augment delivery of services and encourage citizen involvement.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 3: Inmate Services

Citywide Strategic Priority Area(s): Manager(s): Marvin Brown Supervisor(s): Odie Washington, Director

Measure 3.1: Percent of inmates that retest positive that are referred to an appropriate drug education/counseling program, based on random drug testing program results

| | Fiscal Year | |
|--------|-------------|------|
| | 2004 | 2005 |
| Target | 90 | 90 |
| Actual | - | - |

Measure 3.2: Percent of eligible inmates receiving special education services

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 100 | 100 | |
| Actual | - | - | |

Measure 3.3: Percent of inmate participation in institutional work detail

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 10 | 10 | |
| Actual | - | - | |

Measure 3.4: Percent of inmate participation in recreational programs

| | Fis | Fiscal Year | |
|--------|------|-------------|--|
| | 2004 | 2005 | |
| Target | 80 | 80 | |
| Actual | _ | _ | |

Measure 3.5: Percent of inmates' legal visits that begin within 30 minutes of attorneys' arrival

| | Hscal Year | | |
|--------|------------|------|--|
| | 2004 | 2005 | |
| Target | 80 | 80 | |
| Actual | - | - | |

Measure 3.6: Percent of inmate grievances that receive an initial response within 15 days of receipt

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 75 | 80 | |
| Actual | - | - | |

Measure 3.7: Percent of registered volunteers that participate in rendering services to inmates each month

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 80 | 80 | |
| Actual | - | - | |

Community Corrections

| | FY 2003* | FY 2004 |
|--------|-------------|-------------|
| Budget | \$2,777,498 | \$2,741,136 |
| FTEs | - | 3 |

* FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The **Community Corrections** program supports the Citywide Strategic Priority area of Making Government Work. Its purpose is to provide confinement services to pre-trial defendants and sentenced misdemeanants as they attempt to develop and maintain community-based relationships. This program has two activities:

- Administration and Management administers inmate placement and monitor the contractual operational and managerial aspects of facilities to ensure specific contract performance and compliance with court orders and agency correctional requirements.
- Warrant Services facilitates the apprehensions of escapees/prosecution of inmates who violate conditions of release.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 4: Community Corrections

Citywide Strategic Priority Area(s): Manager(s): James L. Anthony Supervisor(s): Odie Washington, Director

Measure 4.1: Percent of designation, review and approval of all halfway house referrals and placements daily in accordance with contract requirements and program statements for program participation

| | HS | | |
|--------|------|------|--|
| | 2004 | 2005 | |
| Target | 90 | 90 | |
| Actual | - | - | |

Measure 4.2: Percent of acquisition of warrants for halfway house absconders within 24 hours excluding weekends and holidays

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 90 | 90 | |
| Actual | - | - | |

Agency Management

| | FY 2003* | FY 2004 | |
|--------|-------------|-------------|--|
| Budget | \$9,957,555 | \$7,908,112 | |
| FTEs | - | 64 | |

^{*} FY 2003 program funding levels are presented for comparison purposes only. Program budgets did not exist for FY 2003 for this agency because the agency had not yet created its new program structure based on performance-based budgeting.

The purpose of the **Agency Management** program is to provide the operational support to the agency so they have the necessary tools to achieve operational and programmatic results. This program is standard for all Performance-Based Budgeting agencies. More information about the Agency Management program can be found in the Strategic Budgeting chapter.

For more detailed information regarding the proposed funding for the activities within this program please see schedule 30-PBB in the FY 2004 Operating Appendices volume.

Key Result Measures Program 5: Agency Management

Citywide Strategic Priority Area(s): Manager(s): James L. Anthony; Odie Washington; Steward Beckham; Marvin L. Brown

Supervisor(s): Odie Washington, Director

Measure 5.1: Dollars saved by agency-based labor management partnership project(s)

| - | . Fis | scal Year | |
|--------|-------|-----------|--|
| | 2004 | 2005 | |
| Target | - | - | |
| Actual | - | - | |

Note: Agencies are establishing their cost-saving projects during the second-third quarters of FY 2003.

Measure 5.2: Percent of DOC's activities with longrange IT plans

| 5 . | Fiscal Year | | |
|------------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 95 | 95 | |
| Actual | - | - | |

Measure 5.3: Percent variance of estimate to actual expenditure (over/under)

| • | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 5 | 5 | |
| Actual | - | - | |

Measure 5.4: Percent reduction of employee lost workday injury cases agency-wide as compared to FY 2003 baseline data (baseline data will be compiled during the fiscal year)

| • | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | -10 | -10 | |
| Actual | - | - | |

Measure 5.5: Rating of 4-5 on all four telephone service quality criteria:

1) Courtesy, 2) Knowledge,3) Etiquette, and 4) Overall Impression

| | Fis | cal Year | |
|--------|------|----------|--|
| | 2004 | 2005 | |
| Target | 4 | 4 | |
| Actual | - | - | |

Measure 5.6: Percent of Key Result Measures Achieved

| | Fiscal Year | | |
|--------|-------------|------|--|
| | 2004 | 2005 | |
| Target | 70 | 70 | |
| Actual | - | - | |